

15 YEAR LIMITED WARRANTY

DuraKwik faux beams and accessories are made with high quality, water resistant, high density polyurethane foam. They are built for a long lasting beauty and elegance. They will not rot, peel, corrode or crack.

When installed and maintained properly, DuraKwik faux beams products will provide pleasing look to your property.

COVERAGE:

DuraKwik faux beams warrants the original purchaser of the DuraKwik products at the time of purchase and 15 years thereafter. Warranty is nontransferable to other subsequent property owner.

DuraKwik warrants the product from our products are free of manufacturing defects such as material and workmanship. Manufacturing defects include: peel, rot or corrode.

Upon receipt of the warranty claim request in form of claim form, DuraKwik will validate and accept claim. Upon claim validation, DuraKwik will at its discretion execute the claim with one of the following options:

- Provide needed accessories to repair the related defect product portion.
- Replace the defect product portion.
- Refund the purchase price of the defect product portion per the Coverage Proration Schedule below.

NOT COVERED:

- Damages caused by misuse, negligence or improper installation
- Discoloration or other damage caused by normal weathering, air pollution, mold, mildew, exposure to harmful chemicals and exposure to uneven sunlight over extended long period of time
- Product discoloration or deterioration due to unpainted polyurethane cut surfaces
- Labor or installation costs for replacement or repair for the affected area
- Improper handling, shipping, or storage of product
- Alterations like applying incompatible coatings or stains
- Product that has been painted over or altered without written authorization from DuraKwik Stone
- Fire
- Warping or distortion due to exposure to excessive heat source
- Impact of foreign objects
- Lighting, hurricane, tornado, windstorm, hail, or other acts of God
- Misuse and abuse of product

COVERAGE SCHEDULE

YEARS FROM DATE OF INSTALL	DURAKWIK COVERAGE
1	100%
2	90%
3	80%
4	70%
5	60%
6	50%
7	40%
8	30%
9	20%
10 - 15	10%

SUBMIT WARRANTY CLAIM

1. Register your warranty claim at <https://durakwik.com/durakwik-beam-resources/warranty/> as soon as you purchased the product.
2. Submit claim form via email within 30 days after the defect was discovered.
3. Download Warranty Claim form from <https://durakwik.com/durakwik-beam-resources/warranty/>
4. Email completed form and requested info to: info@durakwik.com

* DuraKwik might request defect sample for claim validation purposes. Sample shipping cost is the customer's responsibility. If sample was to be returned, there is a one time \$30.00 processing fee in addition to the shipping cost. This will be the customer's responsibility.

CLAIMERS

1. We reserve the right to discontinue or change any design or color of DuraKwik products at any time without notice or liability. DuraKwik makes no express warranties except as herein stated and shall not be liable for an incidental, special, or consequential damage of any kind resulting from breach of any warranties set forth herein or with respect to the products covered by this warranty. The extent of its liability and the owner's exclusive remedy being limited to repair, replacement or refund as set forth herein. No representative of DuraKwik or any distributor, dealer, or contractor is authorized to make any modifications or changes to this warranty.
2. Any dispute related to this Warranty will be governed, resolved in accordance with the internal laws, as opposed to choice of law rules, of the State of Minnesota with the jurisdiction venue in Hennepin County District Court of Minnesota.

DuraKwik

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